



FAQ: Brewery Membership Renewals

Q: How do I know if my brewery's membership dues have expired for the current year?

A: Current members are always listed at <https://wibrewersguild.com/members/> so if you don't see your brewery listed at that page, your membership dues have expired for the current year. If your brewery *is* on that list, your membership is currently active.

Q: When did my brewery's membership dues expire? I must have missed it!

A: All brewery memberships expire on February 28th of each calendar year. The contact person listed for your brewery receives an automated renewal notice by email one month prior (January 28th) of every year. The renewal reminder contains instructions for how to renew membership dues.

Q: Ope! I must have missed that renewal reminder. How do I renew my brewery's membership?

A: The contact person listed for your brewery has account login access at <https://wibrewersguild.com/account/> where dues renewals can be processed online with a credit card or by generating an invoice to submit renewal by mailing a check. If you have an ACH transfer form on file with us, you'll need to reauthorize it each year. You can do that at <https://wibrewersguild.com/pages/ach-renewal/>

Q: How do you expect me to remember all this!? I'm busy making beer, man!

A: I hear you. I have too many login accounts too. So the top two links at <https://wibrewersguild.com/pages/resources/> can help walk you through it. (You can always find this info on the Resources page of the WBG website)

Q: I'm not the one who handles the accounting for our brewery so how does that person handle dues renewals for me if they don't have login access?

A: That's a great question! You'll notice that <https://wibrewersguild.com/pages/renewal> is linked on the Resources page and it's a way for you to renew your membership dues without having to login. You can forward that link to the appropriate person to handle it for you.

Q: If we can renew without having to login, then why do you want me to login in the first place?

A: Logging in and renewing through your membership account magically gets everything done automatically and it's a good reminder to you that we hide members-only content in there for your eyes only. But either way, it's cool with us however you want to do it.

Q: When I try to use my credit card to renew my dues, the card is being declined. Why won't it work?

A: In nearly every case, the problem is caused if you used the incorrect billing address that is associated with your credit card. Usually it's because the billing address is supposed to be the home address of the cardholder rather than the brewery address or vice versa. So try the other address (which is where the credit card bill would ordinarily be mailed)

Q: I don't have any other questions but what else do you wish I had asked about so you can finish this FAQ and then we can all get back to work?

A: Aww, thanks. If you like to "set it and forget it" for your membership dues, the ACH Bank Transfer option is awesome because you can renew in one payment or chose to spread out your renewal over 10 months in smaller increments. (you take a payment break in January and February and the math is easier with 10 increments) Then we just ask you at the beginning of each year if you would like to continue ACH transfers for the coming year.